

Coronavirus (COVID-19) health alert

<p>CORONAVIRUS HEALTH INFORMATION LINE</p> <p>Call this line if you are seeking information on novel coronavirus. The line operates 24 hours a day, seven days a week.</p> <p>1800 020 080</p>	 <p>Wash your hands</p>	 <p>Use a tissue for coughs</p>	 <p>Avoid touching your face</p>
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At The Gateway Inn, Newcastle, our absolute priority is the health, safety and wellbeing of our guests and colleagues. Now, more than ever, due to the ever-evolving COVID-19 (Coronavirus) situation, we are focusing on our guest experience and ensuring we are adhering to the protocols from the world's leading health experts, including the World Health Organization and the Centers for Disease Control and Prevention (CDC). We remain vigilant about the health and safety of all our guests and colleagues, without compromising your guest experience.

Travel should be celebrated, as it brings joy to all of us. We have taken precautionary measures to ensure the wellbeing and safety of all our guests and colleagues and their families. Our commitment to health and cleanliness and delivering additional preventative measures will continue. We have elevated our already rigorous practices around food handling, sanitisation, disinfection and cleaning based on the international standards and, of course, we follow the direct instructions from the local health authorities. To assist with safer travel for all, please find recommendations from these leading organisations to reduce potential exposure.

As you consider your upcoming travel plans, please review the current Government travel warnings from your home country, as well as for your destination. Please do not hesitate to contact us or your travel partner. We want to make your experience as seamless as possible.

We look forward to welcoming you to The Gateway Inn in the near future.

Thank you for your understanding and cooperation.

Hotel Management



THE gateway INN

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If you have travelled to a high risk zone or been in contact with anyone who has travelled to a high risk zone please avoid contact with others.

If you're feeling unwell contact the
Coronavirus Helpline 1800 020 080

OUR COMMITMENT

We have elevated our already rigorous practices around sanitisation, disinfection and cleaning based on the international standards and, of course, we follow the direct instructions from the local health authorities.

- Restaurant breakfast areas are temporarily closed with a limited room service menu available for breakfast, lunch and dinner;
- Thorough and regular sterilisation of surfaces, including bathrooms, benches and all touch points such as door handles etc.
- All linen is laundered in-house under strict hygiene controls;
- Placing hand sanitisers at reception with supporting signage for guests and employees;
- Communication of good hygiene practices to members, guests and employees.

PATRON RESPONSIBILITY

- If you feel unwell with cold or flu like symptoms seek medical care early
- Wash your hands with soap and water before and after eating and after going to the bathroom;
- Avoid touching eyes, nose and mouth;
- Practice respiratory hygiene;
- Cover your cough and sneeze, dispose of tissues and use hand sanitisers frequently;
- Maintaining social distancing;
- Stay informed and follow the advice given by your healthcare provider.

FURTHER INFORMATION

For further information on Coronavirus, visit:

Australian Government Department of Health [health.gov.au](https://www.health.gov.au)

Tourism Australia [australia.com/en](https://www.australia.com/en)



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